



July 23, 2021

To Our Residents and Family Members:

I am writing today with an update to our visitation guidelines. Please assist us in protecting our residents by following all of our guidelines and recommendations.

1. Visits are by Appointment Only. Visiting appointments are available 7 days a week. All visitors must come to the main entrance for check-in in the lobby prior to the visit. Sign up for your appointment at www.arbormanorrehab.com/residentvisit.
2. **Visits can occur outside or inside in designated visiting areas. While we prefer that indoor visits occur in designated visiting rooms, residents who are in a private room may have visits in the resident's room if desired. Visitors to the resident's room must go directly to their resident's room and only interact with their resident.**
3. All visitors must be screened and will not be allowed to visit if they do not pass the screening.
4. We are encouraging visitors who have not been fully vaccinated be Covid tested prior to visit or within the previous 72 hours.
5. Visitors must wear a mask and social distance from residents and staff during their visit.
6. Maximum of 2 visitors per appointment.
7. **Visits are for a maximum of 60 minutes per visit.**
8. All visitors must be able to wear a face mask and follow hand hygiene guidelines for entire visit.
9. All visitors must provide their contact information, log their arrival time, and sign that they will notify us if they develop symptoms of Covid-19.
10. ****If the resident has been fully vaccinated you are able to have close contact as long as you wear your mask! ****

Residents in droplet precautions will still be excluded from visitation per CMS guidelines, except in special circumstances. In those situations, visitors must wear proper PPE.

Please remember, these are State and Federal guidelines and they are designed to keep our residents safe, limit our exposure to Covid-19, and to keep us in compliance.

If you have any questions, please don't hesitate to ask.

Sincerely,

Jake Hiler, Administrator