



ARBOR MANOR REHABILITATION & NURSING CENTER

Lloyd Ganton Retirement Centers

October 22, 2020

To Our Residents and Family Members:

COVID-19

I am writing today to let you know we have 2 employees that tested positive for Covid-19 on October 22nd. The employees are asymptomatic and have been taken off the schedule.

Due to this positive test we are now required to test all residents and employees every 3-7 days for the next 14 days. This is a requirement of State and Federal regulations. We continue to follow all CDC, CMS, and State of Michigan guidelines in our fight against Covid-19.

Additionally, we do not have residents exhibiting signs or symptoms of Covid-19 at this time. We are continuing to monitor all residents' vital signs and assessing them for symptoms multiple times per day. Anyone exhibiting signs or symptoms of Covid-19 will be tested immediately.

Visitation Update

We also received notification today that MDHHS has issued an Emergency Order to allow increased indoor visitation. There are many stipulations to the Emergency Order, so I have attached the details to this letter. **One of the stipulations, is that we cannot allow visitors if we have had a positive case in a resident or an employee in the previous 14 days. Therefore, at this time we still cannot allow visitors.**

Family members are encouraged to connect with their loved ones through video chat, calling, texting, or other social media formats. Please contact our Activity Department if you need help connecting with your resident electronically.

We know this is a difficult time for everyone and we appreciate your patience and cooperation. We will continue to provide you with updates as they become available, and of course we will contact you if your loved one develops and signs or symptoms of COVID-19, as we would with any change in condition.

Sincerely,

Jake Hiler, Administrator

Coronavirus



CORONAVIRUS

MDHHS issues Emergency Order updating requirements for residential care facilities to allow for indoor visitation

FOR IMMEDIATE RELEASE

October 21, 2020

Contact: Lynn Sutfin, 517-241-2112

LANSING, MICH. Michigan Department of Health and Human Services (MDHHS) Director Robert Gordon today issued an Emergency Order under MCL 333.2253 that updates and further expands requirements for residential care facilities, while also permitting indoor visitation in residential care facilities in certain circumstances. Throughout the pandemic, MDHHS has used a range of public health tools and guidance to contain the spread of COVID-19 and protect the public health, including emergency orders.

“As we grapple with both colder weather and rising cases, our task is to increase access to visitation in ways that do not increase the spread of the virus,” Gordon said. “Visitation is a substantial source of risk. This order provides a plan for visitation that mitigates risk and continues necessary protections in facilities across the state.”

The residential care order continues to limit communal dining and internal and external group activities consistent with Center for Medicare and Medicaid Services guidance and it requires quick notification in the event an employee or resident is confirmed as positive for COVID-19.

Under the order, visitation rules are linked to the risk level of the county. A list of county risk levels is available on the [MI Safe Start Map](#).

Indoor visitation is now allowed in areas where the current risk level is A, B, C, or D, so long as the facilities have had no new cases, including those involving residents or staff, originating within the prior 14 days. Indoor visitation is not allowed when the county is at risk level E, which means there is an elevated incidence growth rate with average daily cases/million greater than 150 or a positivity rate greater than 20%. It is also not allowed if the local health department has made a determination that it would




be unsafe. Outdoor visitation is allowed throughout the state so long as the facility assures that the outdoor visitation area allows for at least six feet between all persons and adequate protection from weather elements is provided.

Based on county risk levels and the type of visit, some visitors will be required to receive COVID testing prior to entry. Most nursing homes now are able to conduct point-of-care testing with a rapid turnaround.

Visitors will be required to wear facemasks (or other PPE when required by the facility) at all times. In general, visitors will need to maintain six feet from residents. However, visitors who are providing support for Activities of Daily Living (ADLs), medical services or non-medical services requiring physical contact are not expected to abide by social distance requirements between the visitor and the resident while providing services. Visitors participating in visits at the end of life may have physical contact with a resident if that resident is not COVID-19 positive, the visitors are wearing appropriate PPE and the time spent within six feet of the resident is no longer than 15 minutes.

"This is a delicate balance of trying to prevent the further spread of the virus while still allowing for family members and friends to visit their loved ones in residential care facilities," said Dr. Joneigh Khaldun, chief medical executive and chief deputy for health at MDHHS. "I remain concerned about the increase in case levels across the state, so it will be vitally important that the order be followed closely in order to keep the facilities safe and prevent the spread of the virus."

Visits will be allowed by appointment only and facilities may impose reasonable time limits on visits, with requirements that visitors log arrival and departure times, provide their contact information and attest, in writing, that they will notify the facility if they develop symptoms consistent with COVID-19 within 14 days after visiting. The number of visitors per scheduled visit will be limited to two persons or fewer and will exclude visitors who are unwilling or unable to wear a face covering. A health evaluation of all visitors will be required to enter the facility, including tests for fever, and facilities must restrict anyone with fever, symptoms or known exposure from entering the facility.

Consistent with MCL 333.2261, violation of this order is punishable by a civil fine of up to \$1,000, and may also be treated as a misdemeanor punishable by imprisonment for not more than six months, or a fine of not more than \$200, or both. This order is effective Oct. 26, 2020 and remains in effect until lifted. Persons with suggestions and concerns are invited to submit their comments via email to COVID19@michigan.gov 

Information around this outbreak is changing rapidly. The latest information is available at Michigan.gov/Coronavirus and CDC.gov/Coronavirus.

COVID-19 RESIDENTIAL CARE VISITATION ORDER

This order provides a safe plan for visitation, and continues necessary protections for residents and staff in facilities across the state.

County Risk Level (Based on the MI Safe Start Map)	Outdoor	Indoor	Compassionate Care
Low, A, B	Yes, if no recent cases in the facility	Yes, if no recent cases in the facility	Yes
C or D		Yes, with visitor testing, and if no recent cases in the facility	Yes, with visitor testing required for indoor visits. End of life visits are exempt from testing.
E		Not allowed	

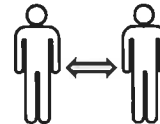
Visitation Precautions:



Limited number of visitors/
appointments only



Health screenings



Six feet of physical distancing



Face coverings (and other PPE
when required by the facility)



Hand hygiene and other cleaning/
disinfecting protocols

Compassionate Care visits are those for residents in serious/critical condition, or in hospice care, including end of life visits.

For types of visits requiring testing, facilities must require visitors to be tested within 72 hours before visiting and show proof of negative test results upon entry. Contact the facility for more information about on-site and community testing options.

To read the complete MDHHS Oct. 21, 2020, Visitation Order, visit Michigan.gov/Coronavirus.
Questions or concerns can be emailed to COVID19@michigan.gov.



COVID-19 VISITATION ORDER SPECIAL CASES

Special category of visitors	Visits allowed regardless of county risk level or facility outbreak?	Social distancing required?	Testing required for visitors?
Window visits when a barrier is maintained between the resident and visitor.	Yes	Yes	No
A parent, foster parent, or guardian of a resident who is 21 years of age or under.	Yes	Yes	Yes, in C, D, and E counties if indoors
Visits that support ADLs or visits that are necessary to ensure effective communication with individuals with hearing, vision or speech impairments.	Yes	No	Yes, in C, D, and E counties if indoors
End-of-life visits.	Yes	No, if contact is limited to under 15 minutes with appropriate PPE	No
Visits that occur when a resident is in serious or critical condition or in hospice care.	Yes	Yes	Yes, in C, D, and E counties if indoors
Medical service providers such as hospice providers, podiatrists, dentists, durable medical equipment providers, social workers and other behavioral health providers, speech pathologists, occupational therapists, physical therapists, and other health care providers.	Yes	No	Yes, in all counties
Non-medical service providers, such as hairdressers, nail salon technicians, cosmetologists, and providers of religious or spiritual services.	No	No	Yes, in all counties
Resident physicians or other clinical students.	No	Yes	Yes, in all counties
Volunteers who have been trained in infection control measures and are supporting visitation.	No	Yes	Yes, in all counties

To read the complete MDHHS Oct. 21, 2020, Visitation Order, visit Michigan.gov/Coronavirus.
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